IN THE UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF TEXAS AMARILLO DIVISION

EXHIBIT A

- 1. Ex A-1: Plaintiff's Pre-Suit Demand
- 2. Ex A-2: Index of All Documents Filed in the State Court Action
- 3. Ex A-2-a: Hutchison County Case Summary in the State Court Action
- 4. Ex A-2-b: Plaintiff's Original Petition Filed: October 6, 2017
- 5. Ex A-2-c: Civil Case Information Sheet Filed: October 10, 2017
- 6. Ex A-2-d: Record of Citation issued on Defendant Essex Insurance Company Issued: October 12, 2017
 Served:
- 7. Ex A-2-e: Record of Citation issued on Defendant Bradley K. Grusendorf Issued: October 12, 2017
 Served:
- 8. Ex A-2-f: Record of Citation issued on Texas Commissioner of Insurance Issued: October 12, 2017
 Served:
- 9. Ex A-2-g: Defendant Essex Insurance Company's Original Answer Filed: November 10, 2017

EXHIBIT A-1

THE BYRD LAW FIRM

HOUSTON I BEAUMONT
Attorneys at Law
www.txbvrd.com

448 Orleans Beaumont, Texas 77701

409.924.0660 Telephone 409.924.0035 Facsimile

September 27, 2017

Essex Insurance Company c/o Brush Country Claims, Ltd. 508 Cedar Dr. Georgetown, TX 78628

VIA CERTIFIED & REGULAR MAIL

Bradley K. Grusendorf 4924 93rd St. Lubbock, TX 79424-4808

VIA CERTIFIED & REGULAR MAIL

RE: Date of Loss:

May 24, 2016

Insured:

The Winton Companies, LLC

Policy Number:

2AA106454

Claim Number:

P038732

Property Address:

201 N. McGee, Borger, TX 79007

Greetings:

Please be advised that I have been retained by The Winton Companies, LLC with regard to the above referenced claim. From this point forward, I am the only contact for you or your attorney regarding this matter.

If you have any questions regarding this matter or need additional information, please feel free to contact this office. However, please do not contact my client, either orally or in writing, without prior express written permission.

Sincerely,

Jason M. Byrd For the Firm

JMB/pt

cc:

Gary Winton 201 N. McGee Borger, TX 79007

THE BYRD LAW FIRM

HOUSTON | BEAUMONT Attorneys at Law www.txbvrd.com

448 Orleans Beaumont, Texas 77701

409.924.0660 Telephone 409.924.0035 Facsimile

September 27, 2017

Essex Insurance Company c/o Brush Country Claims, Ltd. 508 Cedar Dr. Georgetown, TX 78628

VIA CERTIFIED & REGULAR MAIL

Bradley K. Grusendorf 4924 93rd St. Lubbock, TX 79424-4808

VIA CERTIFIED & REGULAR MAIL

RE:

Date of Loss:

May 24, 2016

Insured:

The Winton Companies, LLC

Policy Number:

2AA106454 P038732

Claim Number:

Property Address:

201 N. McGee, Borger, TX 79007

Greetings:

I represent The Winton Companies, LLC, (hereinafter referred to as "Plaintiff") in connection with his claim for property damage at 201 N. McGee Borger, Texas. As you are well aware, Plaintiff made a claim against the Texas Commercial Insurance Policy. The claim was made due to substantial exterior and interior damage sustained at the residence on May 24, 2016 as a result of wind and/or hail.

The claim was timely reported after the damage was discovered and the structure was During the inspection, Essex Insurance Company and Bradley K. Grusendorf had the opportunity to visually inspect all of the damage to the exterior of the structure in question, particularly the significant damage to the roof.

Additionally, you have full knowledge that pursuant to the subject policy, full coverage exists for damage caused by the wind and/or hail. Nevertheless, a repair estimate, which minimized the damage to the property, was drafted and only minimal payments, if any, were made under the policy despite the extensive damage.

Undoubtedly, you are aware of your liability to my client under the Texas Insurance Code, which specifically covers the unfair settlement of claims. Specifically, Essex Insurance Company is liable to Plaintiff for the following violations of the Texas Insurance 541.060.

Misrepresenting and/or failing to discuss with Plaintiff, pertinent facts or policy 1. provisions relating to coverage as an issue;

- 2. Failing to acknowledge, with reasonable promptness, pertinent communications with respect to claims arising under its policy;
- Failing to adopt reasonable standards for prompt investigation of claims arising under its policies;
- 4. Not attempting in good faith to effectuate prompt, fair and equitable settlements of claims submitted in which liability had become reasonably clear;
- 5. Failing to provide promptly to policyholder a reasonable explanation of the basis in the insurance policy, in relation to the facts or applicable law for denial of the claim or for the offer of a compromise settlement;
- 6. Failing to affirm or deny coverage of a claim to a policy holder within a reasonable time after proof of loss statements have been completed; and
- 7. Refusing to pay claims without conducting a reasonable investigation based upon all available information.

Plaintiff is therefore entitled to court costs and attorney's fees, as well as actual damages. Furthermore, since such acts were done knowingly, Plaintiff's damages can be trebled.

You, Bradley K. Grusendorf, are further notified that in accordance with Liberty Mutual Ins. Co. v Garrison Contractors, 41 Sup. Ct. J. 637 (Tex. 1998) you have individual liability separate from that of your employer for violations of the Texas Insurance Code Chapter 541. Therefore, Plaintiff will be seeking damages and compensation from you personally as well.

The delay in payment to Plaintiff is also in violation of Texas Insurance Code Chapter 542, Sub-chapter B, thus triggering liability on your part to pay the amount of the claim, plus damages consisting of eighteen (18) percent per annum of the amount of the claim, prejudgment interest and reasonable attorney's fees.

Accordingly, on behalf of Plaintiff, demand is hereby made that within sixty (60) days from your receipt of this correspondence that the following amounts be paid:

\$87,545.99 in economic damages;
\$35,000.00 in consequential damages, including but not limited to statutory treble damages; and
\$27,650.17 for expenses, including attorney's fees, which you should note, would increase as this case develops.

Please understand this demand is made in the spirit of compromise. According to our analysis, this demand represents a tremendous savings to you given your potential exposure under the Texas Insurance Code.

If Plaintiff's claim is not paid within sixty (60) days from the receipt of this correspondence, we would expect to recover Plaintiff's actual damages, along with damages for consequential damages including but not limited to mental anguish, prejudgment interest,

attorneys' fees, and damages for the breach of the duty of good faith and fair dealing you owe Plaintiff. In addition, please be aware that recovery in the form of treble damages and additional penalties will also be sought.

This correspondence will also serve as notification that, pursuant to the Texas Civil Practice and Remedies Code 38.001, et seq., you may be required to pay reasonable attorney's fees due to your failure to perform as per the terms of the insurance contract entered into with Plaintiff. Such payments are a result of Plaintiff's retainment of our legal services to pursue his remedy for damages and would be paid in addition to the amount of a valid claim and costs.

As Plaintiff is anxious to have this matter resolved immediately, we trust you will immediately respond, in writing, to this formal demand letter. From this point forward, I am the only contact for you or your attorney regarding this matter.

If you have any questions regarding this matter or need additional information, please feel free to contact this office. However, please do not contact Plaintiff, either orally or in writing, without prior express written permission.

Sincerely,

Jason M. Byrd For the Firm

JMB/cc

The Byrd Law Firm, P.C. 448 Orleans Street Beaumont, Texas 77701

Essex Insurance Company c/o Brush Country Claims, Ltd. 508 Cedar Dr. Georgetown, TX 78628

10/06/2017 S000.46º

ZIP 77701 041M10264281

EXHIBIT A-2

IN THE UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF TEXAS AMARILLO DIVISION

\$\text{c}\$ \$\text{c}\$

THE WINTON COMPANIES, LLC,

Plaintiff,

VS.

ESSEX INSURANCE COMPANY and BRADLEY K. GRUSENDORF,

Defendants.

CIVIL ACTION NO.

INDEX OF DOCUMENTS FILED IN STATE COURT ACTION

1. Plaintiff's Original Petition

Filed:

October 6, 2017

2. Record of Citation issued on Defendant Essex Insurance Company

Issued:

October 12, 2017

Served:

3. Record of Citation issued on Defendant Bradley K. Grusendorf

Issued:

October 12, 2017

Served:

4. Record of Citation issued on Defendant Texas Commissioner of Insurance

Issued:

October 12, 2017

Served:

5. Defendant Essex Insurance Company's Original Answer

Filed:

November 10, 2017

EXHIBIT A-2-a

Case 2:17-cv-00224-J Document 1-3 Filed 11/17/17 $_{84\text{TH DISTRICT COURT}}$ Page 11 of 42 PageID 21

CASE SUMMARY

CASE NO. 43085

The Winton Companies, LLC

Essex Insurance Company And Bradley Grusendorf

888 §

Location: 84th District Court Judicial Officer: Brancheau, Curt Filed on: 10/06/2017

CASE INFORMATION

Case Type: Contract - Other

Case Flags: JURY FEE PAID

DATE

CASE ASSIGNMENT

Current Case Assignment

Case Number

Court

Date Assigned Judicial Officer 43085

84th District Court

10/06/2017

Brancheau, Curt

PARTY INFORMATION

Plaintiff

The Winton Companies, LLC

Lead Attorneys

BYRD, JASON M Retained 409-924-0035(W)

Defendant

Essex Insurance Company

BOWERS, ERIC K

Retained 214-742-3000(W)

Grusendorf, Bradley K.

TEXAS COMMISSIONER OF INSURANCE

DATE	EVENTS & ORDERS OF THE COURT	INDEX
10/06/2017	Original Petition (OCA) Petition	
10/10/2017	Civil Case Cover Sheet	
10/12/2017	Citation Essex Insurance Company Unserved Grusendorf, Bradley K. Unserved TEXAS COMMISSIONER OF INSURANCE Unserved E-FILED BACK TO CHRISTY@TXBYRD.COM	
11/10/2017	Answer Essex Insurance Company's Original Answer	
DATE	FINANCIAL INFORMATION	

Plaintiff The Winton Companies, LLC Total Charges **Total Payments and Credits**

Balance Due as of 11/15/2017

334.00 334.00

0.00

Case 2:17-cv-00224-J Document 1-3 Filed 11/17/17 Page 12 of 42 PageID 22

CASE SUMMARY
CASE NO. 43085

EXHIBIT A-2-b

CAUSE NO	o. 4308	<u> </u>
THE WINTON COMPANIES, LLC	§	IN THE DISTRICT COURT OF
VS.	§ §	HUTCHINSON COUNTY, TEXAS
ESSEX INSURANCE COMPANY AND	8 8 8	84th JUDICIAL DISTRICT
BRADLEY K. GRUSENDORF	8	

PLAINTIFF'S ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

COMES NOW, THE WINTON COMPANIES, LLC, Plaintiff herein, who files this its Original Petition against the Defendant, ESSEX INSURANCE COMPANY and BRADLEY K. GRUSENDORF, and for cause of action would respectfully show the court as follows:

A. Discovery Control Plan

1. Plaintiff intends for discovery to be conducted under Level 3 of Rule 190 of the Texas Rules of Civil Procedure.

B. Parties

- 2. Plaintiff THE WINTON COMPANIES, LLC, is a Limited Liability Company whose principal place of business is in Hutchinson County, Texas.
- 3. Defendant, ESSEX INSURANCE COMPANY, is an insurance company registered to do business in the State of Texas. Additionally, Defendant is a foreign insurance company, located at 1209 Orange St., Wilmington, DE 19801, and has failed to designate an Attorney for Service with the Texas Department Insurance. As such, Defendant can be served by serving the Texas Commissioner of Insurance by Certified United States Mail, Return Receipt Requested, at 333 Guadalupe Street, Austin, Texas 78701.

4. Defendant, BRADLEY K. GRUSENDORF, is a licensed Texas insurance adjuster who may be served with citation via certified mail, return receipt requested at 4924 93rd St., Lubbock, TX 79424-4808.

C. Jurisdiction

- 5. The court has jurisdiction over the cause of action because the amount in controversy is within the jurisdictional limits of the court.
- 6. The Court has jurisdiction over Defendants ESSEX INSURANCE COMPANY and BRADLEY K. GRUSENDORF because Defendants are citizens of the State of Texas and/or engages in the business of insurance in the State of Texas and the cause of action arises out of Defendants' business activities in the State of Texas.

D. Venue

7. Venue is proper in Hutchinson County, Texas because the insured property is situated in Hutchinson County, Texas. TEX. CIV. PRAC. & REM. CODE. § 15.032.

E. Facts

- 8. Plaintiff was the owner of **Texas Commercial Policy number 2AA106454** issued by Defendant, Essex Insurance Company (hereinafter referred to as "the policy.") Plaintiff owns the insured property (hereinafter referred to as "the property."), which is specifically located at 201 N. McGee, Borger, TX 79007.
- 9. Defendant ESSEX INSURANCE COMPANY sold the policy, insuring the property that is the subject of this lawsuit, to Plaintiff. The Plaintiff suffered a significant loss with respect to the property as a result of wind and/or hail.
- 10. Plaintiff submitted a claim to Defendant with date of loss May 24, 2016 for wind and/or hail damage to the dwelling and contents of the structures.

- 11. Defendants assigned claim number **P038732** to Plaintiff's claim.
- 12. Defendants failed to properly adjust the claim and summarily improperly paid the claim with obvious knowledge and evidence of serious cosmetic and structural damage. Specifically, Defendant BRADLEY K. GRUSENDORF represented to Plaintiff that all of the damages were not covered. To the extent the damages were covered by the policy, they were grossly undervalued. This misrepresentation of damages in contradiction to the policy benefits forced the Plaintiff to cover all of the cost of repairs out of the pocket despite the existence of indemnity under the policy or file suit to recover cost of repairs owed.
- 13. Defendants improperly paid Plaintiff's claim for replacement of the property by not providing full coverage for all areas of damage to the property, even though the policy provided coverage for losses such as those suffered by Plaintiff.
- 14. Defendants failed to perform their contractual duty to adequately compensate Plaintiff under the terms of the policy. Defendants failed and refused to pay the full proceeds of the policy, although due demand was made for proceeds to be paid in an amount sufficient to cover the damaged property and all conditions precedent to recovery upon the policy had been carried out and accomplished by Defendants. Such conduct constitutes breach of the insurance contract between Defendants and Plaintiff.
- 15. Defendants misrepresented to Plaintiff that the damage to the property was not in excess to the amount paid, even though the damage was caused by a covered occurrence. Defendants' conduct constitutes violations of the Texas Insurance Code.
- 16. Defendants failed to make an attempt to settle Plaintiff's claim in a fair manner, although they were aware of their liability to Plaintiff under the policy. Defendants' conduct

constitutes violations of the *Texas Unfair Competition and Unfair Practices Act.* TEX. INS. CODE. Section 541.060(2).

- 17. Defendants failed to explain to Plaintiff the reasons for their offer of an inadequate settlement. Specifically, Defendants failed to offer Plaintiff adequate compensation, without any explanations why full payment was not being made. Furthermore, Defendants did not communicate that any future settlements or payments would be forthcoming to pay for the entire losses covered under the policies, nor did it provide any explanation for the failure to adequately settle Plaintiff claim. Defendants' conduct constitutes violations of the *Texas Unfair Competition and Unfair Practices Act.* TEX. INS. CODE. Section 541.060(3).
- 18. Defendants failed to affirm or deny coverage of Plaintiff's claims within a reasonable time. Specifically, Plaintiff did not receive timely indication of acceptance or rejection, regarding the full and entire claims, in writing from Defendants. Defendants' conduct constitutes violations of the *Texas Unfair Competition and Unfair Practices Act.* TEX. INS. CODE. Section 541.060(4).
- 19. Defendants refused to fully compensate Plaintiff, under the terms of the policy, even though Defendants failed to conduct a reasonable investigation. Specifically, Defendants performed an outcome-oriented investigation of Plaintiff's claim, which resulted in a biased, unfair and inequitable evaluation of Plaintiff's losses on the property. Defendants' conduct constitutes violations of the *Texas Unfair Competition and Unfair Practices Act*. TEX. INS. CODE. Section 541.060(7).
- 20. Defendants failed to meet their obligations under the Texas Insurance Code regarding acknowledging Plaintiff's claims, beginning investigations to Plaintiff's claims and requesting all information reasonably necessary to investigate Plaintiff's claim within fifteen

- (15) days of receiving notice of Plaintiff claims. Defendants' conduct constitutes violations of the *Texas Prompt Payment of Claims Act*. TEX. INS. CODE. Section 542.055.
- 21. Defendants failed to accept or deny Plaintiff's full and entire claims within fifteen (15) business days of receiving all required information. Defendants' conduct constitutes a violation of the *Texas Prompt Payment of Claims Act*. TEX. INS. CODE. Section 542.056.
- 22. Defendants failed to meet their obligations under the Texas Insurance Code regarding payment of claims without delay. Specifically, Defendants have delayed full payment of Plaintiff's claims longer than allowed and, to date, Plaintiff has not yet received full payment for the claims. Defendants' conduct constitutes a violation of the *Texas Prompt Payment of Claims Act.* TEX. INS. CODE. Section 542.055.
- 23. From and after the time Plaintiff's claims were presented to Defendants, the liability of Defendants to pay the full claims in accordance with the terms of the policy was reasonably clear. However, Defendants have refused to pay Plaintiff in full, despite there being no basis whatsoever on which a reasonable insurance company would have relied on to deny the full payment. Defendants' conduct constitutes breaches of the common law duty of good faith and fair dealing.
- 24. As a result of Defendants' acts and omissions, Plaintiff was forced to retain the attorney who is representing Plaintiff in this cause of action.
- 25. Plaintiff's experience is not an isolated case. The acts and omissions Defendants committed in this case, or similar acts and omissions, occur with such frequency that they constitute a general business practice of Defendants with regard to handling these types of claims. Defendants' entire process is unfairly designed to reach favorable outcomes for the company at the expense of the policyholders.

F. Causes of Action

Causes of Action Against Defendants

Defendant, ESSEX INSURANCE COMPANY is liable to Plaintiff for intentional breach of contract, as well as intentional violations of the *Texas Unfair Competition and Unfair Practices Act, the Texas Prompt Payment of Claims Act,* and intentional breach of good faith and fair dealing. Defendant, BRADLEY K. GRUSENDORF, is liable to Plaintiff for intentional violations of the *Texas Unfair Competition and Unfair Practices Act, and the Texas Prompt Payment of Claims Act.*

G. Breach of Contract

- 27. Defendant ESSEX INSURANCE COMPANY'S conduct, as described above, constitutes a breach of the insurance contract made between Defendant and Plaintiff.
- 28. Defendant's failure and refusal, as described above, to pay the adequate compensation as it is obligated to do under the terms of the policy in question and under the laws of the State of Texas, constitutes material breaches of the insurance contract with Plaintiff. Plaintiff has suffered damages in the form of actual damages, consequential damages and reasonable and necessary attorney's fees.

Violations of the Texas Insurance Code

Noncompliance with Texas Insurance Code Chapter 541: "Unfair Competition and Unfair Practices Act"

29. Defendants, ESSEX INSURANCE COMPANY and BRADLEY K. GRUSENDORF's conduct constitute multiple violations of the *Texas Unfair Competition and Unfair Practices Act*. TEX. INS. CODE Chapter 541. All violations under this article are made actionable by TEX. INS. CODE Section 541.151.

- 30. Defendants' unfair practice, as described above, of misrepresenting to Plaintiff material facts relating to the coverage at issue, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. TEX. INS. CODE Sections 541.051, 541.060 and 541.061.
- 31. Defendants' unfair settlement practice, as described above, of failing to attempt in good faith to effectuate a prompt, fair, and equitable settlement of the claims, even though Defendants' liability under the policy was reasonably clear, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. TEX. INS. CODE Sections 541.051, 541.060 and 541.061.
- 32. Defendants' unfair settlement practice, as described above, of failing to promptly provide Plaintiff with a reasonable explanation of the basis in the policy, in relation to the facts or applicable law, for its offer of a compromise settlement of the claims, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. TEX. INS. CODE ANN. Sections 541.051, 541.060 and 541.061.
- 33. Defendants' unfair settlement practice, as described above, of failing within a reasonable time to affirm or deny coverage of the claims Plaintiff or to submit a reservation of rights to Plaintiff, constitutes an unfair method of competition and an unfair and deceptive act or practice in the business of insurance. TEX. INS. CODE Sections 541.051, 541.060 and 541.061.
- 34. Defendants' unfair settlement practice, as described above, of refusing to pay Plaintiff's claims without conducting a reasonable investigation, constitutes an unfair method of competition an unfair and deceptive act or practice in the business of insurance. TEX. INS. CODE Sections 541.051, 541.060 and 541.061.

Noncompliance with Texas Insurance Code Chapter 542: "The Prompt Payment of Claims Act"

- 35. Defendants, ESSEX INSURANCE COMPANY and BRADLEY K. GRUSENDORF's conduct constitute multiple violations of the *Texas Prompt Payment of Claims Act.* TEX. INS. CODE Chapter 542. All violations made under this article are made actionable by TEX. INS. CODE Section 542.060.
- 36. Defendants' failure, as described above, to acknowledge receipt of Plaintiff's claims, commence investigation of the claims, and request from Plaintiff all items, statements, and forms that they reasonable believed would be required within the applicable time constraints, constitutes a non-payment of the claims. TEX. INS. CODE Sections 542.055-542.060.
- 37. Defendants' delay of payment of Plaintiff's claims, as described above, following its receipt of all items, statements, and forms reasonably requested and required, longer than the amount of time provided for, constitutes a non-prompt payment of the claims. TEX. INS. CODE Sections 542.055-542.060.

Breach of the Duty of Good Faith and Fair Dealing

- 38. Defendant ESSEX INSURANCE COMPANY's conduct constitutes a breach of the common law duty of good faith and fair dealing owed to insured's in insurance contracts.
- 39. Defendant's failure, as described above, to adequately and reasonably investigate and evaluate Plaintiff's claims, although at that time Defendant knew or should have known by the exercise of reasonable diligence that its liability was reasonably clear, constitutes a breach of the duty of good faith and fair dealing.

H. Knowledge and Intent

40. Each of the acts described above, together and singularly, was done "knowingly" and "intentionally" and was a producing cause of Plaintiffs' damages described herein.

I. Texas Deceptive Trade Practices Act

- 41. Each of the acts described above, together and singularly, constitute a violation of the Texas Deceptive Trade Practices Act pursuant to its tie-in provision for Insurance Code Violations. Accordingly, Plaintiff also brought each and every cause of action alleged above under the Texas Deceptive Trade Practices Act pursuant to its tie-in provision.
- 42. At all times material hereto, Plaintiff was a consumer who purchased insurance products and services from Defendant, ESSEX INSURANCE COMPANY. Defendant, ESSEX INSURANCE COMPANY has violated the Texas Deceptive Trade Practices Act in the following manners:
 - a. Causing confusion or misunderstanding as to the source, sponsorship, approval, or certification of goods or services;
 - b. Representing the goods or services have sponsorship, approval, characteristics, ingredients, uses, benefits, or qualities which they do not have or that a person has a sponsorship, approval, status, affiliation, or connection which he does not;
 - c. Advertising goods or services with intent not to sell them as advertised;
 - d. Making false or misleading statements of fact concerning the reasons for, existence of, or amount of price reductions;
 - e. Representing that an agreement confers or involves rights, remedies, or obligations, which it does not have or involve, or which are prohibited by law;
 - f. Misrepresenting the authority of a salesman, representative or agent to negotiate the final terms of a consumer transaction; and
 - g. Failing to disclose information concerning goods or services which was known at the time of the transaction and such failure to disclose such

information was intended to induce the consumer into a transaction into which the consumer would not have entered had the information been disclosed;

h. Engaging in an unconscionable course of conduct.

J. Damages and Prayer

- 44. WHEREFORE, PREMISES CONSIDERED, Plaintiff herein, THE WINTON COMPANIES LLC complains of ESSEX INSURANCE COMPANY and BRADLEY K. GRUSENDORF and prays that Defendants be cited to appear and answer and that on a final trial on the merits, Plaintiff recover from Defendants the following:
- 45. Plaintiff would show that all of the aforementioned acts, taken together or singularly, constitute the proximate and/or producing causes of damages sustained by Plaintiff.
- 46. For breach of contract, Plaintiff is entitled to regain the benefit of his bargain, which is the amount of the claims, together with attorney's fees.
- 47. For noncompliance with the *Texas Unfair Competition and Unfair Practices Act*, Plaintiff is entitled to actual damages, which includes the loss of the benefits that should have been paid pursuant to the policy, including but not limited to direct and indirect consequential damages, mental anguish, court costs and attorney's fees. For knowing conduct of the acts complained of, Plaintiff asks for three times his actual damages. TEX. INS. CODE ANN. Section 541.060.
- 48. For noncompliance with *Texas Prompt Payment of Claims Act*, Plaintiff is entitled to the amount of his claims, as well as eighteen (18) percent interest per annum post judgment interest, as allowed by law, and for any other further relief, either at law or in equity, to which he may show himself to be justly entitled.

49. For breach of the duty of good faith and fair dealing, exemplary damages as to be determined by the jury.

Respectfully submitted,

THE BYRD LAW FIRM, P.C.

Jason M. Byrd

State Bar No. 24036303

Jason@txbyrd.com

448 Orleans Street

Beaumont, Texas 77701

(409) 924-0660/(409) 924-0035

ATTORNEY FOR PLAINTIFF

JURY DEMAND

Plaintiff respectfully demands a trial by jury.

Jason M. Byrd

EXHIBIT A-2-c

By:Robin Stroud

CAUSE NUMBER (FOR CLERK USE ONLY): 43085

COURT (FOR CLERK USE ONLY): 84th

STYLED THE WINTON COMPANIES, LLC V. ESSEX INSURANCE COMPANY AND BRADLEY K. GRUSENDORF (e.g., John Smith v. All American Insurance Co; In re Mary Ann Jones; In the Matter of the Estate of George Jackson)

A civil case information sheet must be completed and submitted when an original petition or application is filed to initiate a new civil, family law, probate, or mental health case or when a post-judgment petition for modification or motion for enforcement is filed in a family law case. The information should be the best available at

the time of filing.	THE STATE OF THE S					
1. Contact information for person	Names of parties in case:			or entity completing sheet is:		
			Plaintiff(s)/Petitioner(s):			ey for Plaintiff/Petitioner Plaintiff/Petitioner
Name:	Email: Jason@txbyrd.com		Plaintitt(s)/Fetitionel	(8).		V-D Agency
Jason M. Byrd	Jason(agixoyru.com		The Winton Compan	ies, LLC	Other:	
Address:	Telephone:					1-404
448 Orleans	<u>409.924.0660</u>				Additiona	I Parties in Child Support Case:
City (Odrata /7)	Fax:		Defendant(s)/Respon	dent(s)		
City/State/Zip: Beaumont, TX 77701	409.924.0035		Delondam(c), resopon		Custodial	Parent:
			Essex Insurance Con		Non-Cust	odial Parent:
Signature:	State Bar No:		Bradley K. Grusendo	<u>rt</u>		
AMB/Ce	24036303	-			Presumed Father:	
			[Attach additional page as n	ecessary to list all parties]		
2. Indicate case type, or identify	the most important issue in the c	ase (selec	t only 1):			
	Civil				Fam	ily Law
		E 50	Deal Base inter	Marriage Relat	longhin	Post-judgment Actions (non-Title IV-D)
Contract	Injury or Damage Assault/Battery	No tem	Real Property inent Domain/	Marriage Relat	ionsmib	Enforcement
Debt/Contract Consumer/DTPA	Construction	,	ndemnation	Declare Marrie	ige Void	Modification—Custody
Debt/Contract	Defamation	Par		Divorce		Modification—Other
Fraud/Misrepresentation	Malpractice		ict Title	With Childs		Tide IV-D
Other Debt/Contract:	Accounting		spass to Try Title	☑No Childre	1	Enforcement/Modification
min 7	Legal	⊡Oth	er Property:			Paternity
Foreclosure Home Equity—Expedited	Medical Other Professional					Reciprocals (UIFSA) Support Order
Other Foreclosure	Liability:					Etroupport Order
Franchise	Motor Vehicle Accident	Re	elated to Criminal Matters	Other Family	, Y 631/	Parent-Child Relationship
Insurance	Premises	[Fig.,	ounction	Enforce Forei		Adoption/Adoption with
Landlord/Tenant	Product Liability		gment Nisi	Judgment	5,1	Termination
Non-Competition	Asbestos/Silica Other Product Liability		n-Disclosure	Habeas Corpu	s	Child Protection
Partnership Other Contract:	List Product:	Sei	zure/Forfeiture	Name Change		Child Support
Contract.			it of Habeas Corpus—	Protective Orc		Custody or Visitation
	Other Injury or Damage:		-indictment	Removal of D of Minority	isabilities	Gestational Parenting Grandparent Access
		MOR	er:	Other:		Paternity/Parentage
Employment -	Other	Civil				Termination of Parental
Discrimination	Administrative Appeal		vyer Discipline	1		Rights
Retaliation	Antitrust/Unfair		petuate Testimony			Other Parent-Child:
Termination	Competition		urities/Stock	1		·
Workers' Compensation	Code Violations		tions Interference	1		
Other Employment:	Foreign Judgment Intellectual Property	LIOU	er:			
	Emilenectual Property					
Tax	Probate & Mental Health					
Tax Appraisal				Guardianship—Adu		
Tax Delinquency Other Tax	Dependent Administration Independent Administration		Guardianship—Min Mental Health	or		
Other lax	Other Estate Proceedings	11		Other:		
Enouge Estate Procedurgs						
3. Indicate procedure or remedy, if applicable (may select more than 1):						
Appeal from Municipal or Justice Court Declaratory Judgment Prejudgment Remedy						
Arbitration-related Garnishment					tive Order	
Attachment			✓ Receiver ✓ Sequestration			
☐ Bill of Review ☐ Certiorari ☐ Mandamus						ining Order/Injunction
Class Action Post-judgment Temporary Restraining Order/Injunction					ming Oraci, mjunonom	
4. Indicate damages sought (do not select if it is a family law case):						
Less than \$100,000, including	damages of any kind, penalties, co	sts, exper	ises, pre-judgment inte	rest, and attorney fees		
Less than \$100,000 and non-n						
Over \$100, 000 but not more t						
Over \$200,000 but not more the	han \$1,000,000					
Over \$1,000,000						

EXHIBIT A-2-d

CITATION

(Civil personal service - TRC 99)

Cause No. 43085

THE STATE OF TEXAS:

IN THE 84TH DISTRICT COURT)(THE WINTON COMPANIES, LLC OF)(VS. **HUTCHINSON COUNTY, TEXAS**)(**ESSEX INSURANCE COMPANY AND BRADLEY GRUSENDORF**

Essex Insurance Company TO:

> 1209 Orange Street Wilmington, DE 19801

Defendant, in the heretofore styled and numbered cause:

GREETINGS:

NOTICE TO DEFENDANT: "You have been sued. You may employ an attorney. If you or your attorney do not file a written answer with the Clerk who issued this citation by 10:00 A.M. on the Monday next following the expiration of twenty (20) days after the date you were served this Citation and Petition, a default judgment may be taken against you." (RCP 99)

The Petition of The Winton Companies, LLC was filed in said Court on October 06, 2017, in the aboveentitled Cause. The nature of Plaintiff's demand is fully shown by a true and correct copy of Plaintiff's Petition, which accompanies this Citation and made a part hereof.

WITNESS, ROBIN STROUD, Clerk of the 84th District Court of Hutchinson County, Texas.

ISSUED AND GIVEN UNDER MY HAND AND SEAL of said Court, at office in Stinnett, Texas, on this the 12th day of October. 2017: 1997. COUNTY

12th day of October, 2017.

ROBIN STROUD, District Clerk

P.O. Box 580

Stinnett, Hutchinson County, Texas 79083

Deputy Clerk

Attorney for Plaintiff: JASON M BYRD 448 ORLEANS ST. BEAUMONT, TX 77701 409-924-0035

OFFICER'S RETURN 84TH DISTRICT COURT 43085)(THE WINTON COMPANIES, LLC К IN AND FOR H **HUTCHINSON COUNTY, TEXAS ESSEX INSURANCE COMPANY AND BRADLEY GRUSENDORF ADDRESS FOR SERVICE: Essex Insurance Company** 1209 Orange Street Wilmington, DE 19801 Came to hand on the _____day of _____, 20____, at _____, o'clock ____.m. and executed in ______County, Texas, by delivering to each of the within named defendants in person, a true copy of the Citation with the date of delivery endorsed thereon, together with the accompanying copy of the Original Petition (OCA), at the following times and places, to-wit: Place, Course and Distance from Courthouse Date/Time And not executed as to the defendant(s) being: The diligence used in finding said defendant(s) being: And the cause or failure to execute this process is: And the Information received as to the whereabouts of said defendants(s) being: Serving Petition and Copy \$_ Total **Affiant** COMPLETE IF YOU ARE A PERSON OTHER THAN A SHERIFF, CONSTABLE, OR CLERK OF THE COURT. In accordance with Rule 107: The officer or authorized person who serves, or attempts to serve a citation, shall sign the return. The return must either be verified or be signed under penalty of perjury. A return signed under penalty of perjury must contain the statement below in substantially the following form: ____ my date of birth is ____ "My name is_ (First, Middle, Last) (Street, City, Zip) I DECLARE UNDER PENALTY OF PERJURY THAT THE FOREGOING IS TRUE AND CORRECT.

Declarant/Authorized Process Server

(Id # & expiration of certification)

Executed in _____ County, State of _____ on the ____ day of _

EXHIBIT A-2-e

CITATION

(Civil personal service - TRC 99)

THE STATE OF TEXAS:

Cause No. 43085

THE WINTON COMPANIES, LLC		
VS.)(IN THE 84TH DISTRICT COURT
ESSEX INSURANCE COMPANY AND)(OF
BRADLEY GRUSENDORF)(HUTCHINSON COUNTY, TEXAS

TO: Bradley K. Grusendorf 4924 93rd Street Lubbock, TX 79424

Defendant, in the heretofore styled and numbered cause:

GREETINGS:

NOTICE TO DEFENDANT: "You have been sued. You may employ an attorney. If you or your attorney do not file a written answer with the Clerk who issued this citation by 10:00 A.M. on the Monday next following the expiration of twenty (20) days after the date you were served this Citation and Petition, a default judgment may be taken against you." (RCP 99)

The Petition of The Winton Companies, LLC was filed in said Court on October 06, 2017, in the aboveentitled Cause. The nature of Plaintiff's demand is fully shown by a true and correct copy of Plaintiff's Petition, which accompanies this Citation and made a part hereof.

WITNESS, ROBIN STROUD, Clerk of the 84th District Court of Hutchinson County, Texas.

ISSUED AND GIVEN UNDER MY HAND AND SEAL of said Court, at office in Stinnett, Texas, on this the HUTCHING

ROBIN STROUD, District Clerk

P.O. Box 580

Stinnett, Hutchinson County, Texas 79083

Attorney for Plaintiff: JASON M BYRD 448 ORLEANS ST BEAUMONT TX 77701 409-924-0035

OFFICER'S RETURN

43085)(84TH DISTRICT COURT
THE WINTON COMPANIES, LLC)(IN AND FOR
VS.)(HUTCHINSON COUNTY, TEXAS
ESSEX INSURANCE COMPANY AND		
BRADLEY GRUSENDORF		
ADDRESS FOR SERVICE:		
Bradley K. Grusendorf		
4924 93rd Street		
Lubbock, TX 79424		
Came to hand on theday of	, 20,	at, o'clockm. and executed in
County, Texas, by delive	ering to each of the wit	hin named defendants in person, a true copy of the
	on, together with the ac	companying copy of the Original Petition (OCA), at the
following times and places, to-wit:		
Name Date/Time	Place, Course an	d Distance from Courthouse
And not executed as to the defendant(s) being:		
The diligence used in finding said defendant(s) be	ing:	
And the cause or failure to execute this process is	::	
And the information received as to the whereabo	ute of said defendants/s	hoing:
And the mornation received as to the whereast	ats 01 3010 detendants(5	semg.
FEES:		
Serving Petition and Copy \$		
Total \$		Chariff
		Sheriff
		, County, TX
	Bv:	, Deputy
	5,.	
		Affiant
COMPLETE IF YOU ARE A PERSON OTHER THAN A SHEE	RIFF, CONSTABLE, OR CLERI	OF THE COURT. Opts to serve a citation, shall sign the return. The return must
either he verified or he signed under penalty of per	iurv. A return signed unde	r penalty of perjury must contain the statement below in
substantially the following form:		
	ite of birth is	and my address
(First, Middle, Last)		
(Street, City, Zip)		
I DECLARE UNDER PENALTY OF PERJURY THAT THE FORI Executed in County, State of		
		rant/Authorized Process Server
	(Id #	& expiration of certification)

EXHIBIT A-2-f

CITATION

(Civil personal service - TRC 99)

Cause No. 43085

THE STATE OF TEXAS:

IN THE 84TH DISTRICT COURT)(THE WINTON COMPANIES, LLC VS.)(**ESSEX INSURANCE COMPANY AND**)(**HUTCHINSON COUNTY, TEXAS BRADLEY GRUSENDORF**

TO: TEXAS COMMISSIONER OF INSURANCE

333 GUADALUPE ST **AUSTIN, TX 78701**

Defendant, in the heretofore styled and numbered cause:

GREETINGS:

NOTICE TO DEFENDANT: "You have been sued. You may employ an attorney. If you or your attorney do not file a written answer with the Clerk who issued this citation by 10:00 A.M. on the Monday next following the expiration of twenty (20) days after the date you were served this Citation and Petition, a default judgment may be taken against you." (RCP 99)

The Petition of The Winton Companies, LLC was filed in said Court on October 06, 2017, in the aboveentitled Cause. The nature of Plaintiff's demand is fully shown by a true and correct copy of Plaintiff's Petition, which accompanies this Citation and made a part hereof.

WITNESS, ROBIN STROUD, Clerk of the 84th District Court of Hutchinson County, Texas.

ISSUED AND GIVEN UNDER MX HAND AND SEAL of said Court, at office in Stinnett, Texas, on this the OF HUTCHIA

12th day of October, 2017.

ROBIN STROUD, District Clerk

P.O. Box 580

Stinnett, Hutchinson County, Texas 79083

Deputy Clerk

Attorney for Plaintiff: JASON M BYRD 448 ORLEANS ST **BEAUMONT TX 77701** 409-924-0035

OFFICER'S RETURN

43085)(84TH DISTRICT COURT
THE WINTON COMPANIES, LLC)(IN AND FOR
VS. ESSEX INSURANCE COMPANY AND)(HUTCHINSON COUNTY, TEXAS
BRADLEY GRUSENDORF		
ADDRESS FOR SERVICE:		
TEXAS COMMISSIONER OF INSURANCE		
333 GUADALUPE ST		
AUSTIN, TX 78701		
Came to hand on theday of	20	ato'clockm. and executed in
County, Texas, by delive	ring to each of the wi	thin named defendants in person, a true copy of the
	on, together with the a	ccompanying copy of the Original Petition (OCA), at the
following times and places, to-wit:	-1 -	test of the st
Name Date/Time	Place, Course ar	nd Distance from Courthouse
And not executed as to the defendant(s) being:		
The diligence used in finding sald defendant(s) bei	ng:	
And the cause or failure to execute this process is:		
And the information received as to the whereabou	uts of said defendants(s	;) being:
FEES:		
Serving Petition and Copy \$		
Total \$		
		, Sheriff
		County TV
		County, TX
	Bu	:, Deputy
	-/	, , , , , , , , , , , , , , , , , , , ,
		Affiant
THE RELATIONS OF THE PROPERTY	ICE CONCTABLE OF CLER	N OF THE COURT
COMPLETE IF YOU ARE A PERSON OTHER THAN A SHER	erson who serves, or atte	mpts to serve a citation, shall sign the return. The return must
either be verified or be signed under penalty of perju	ury. A return signed und	er penalty of perjury must contain the statement below in
substantially the following form:		
	te of birth is	and my address
(First, Middle, Last)		
(Street, City, Zip)		awar.
I DECLARE UNDER PENALTY OF PERJURY THAT THE FORE Executed in County, State of	on the day of_	secti.
Stand of		arant/Authorized Process Server
	Deci	Transfaction riocess server
	(Id #	& expiration of certification)

EXHIBIT A-2-g

CAUSE NO. 43085

THE WINTON COMPANIES, LLC,	§	IN THE DISTRICT COURT OF
Plaintiff,	§ § §	
\mathbf{V}_{i}	§	HUTCHINSON COUNTY, TEXAS
TOORN DIGITALING COMPANY	§ .	
ESSEX INSURANCE COMPANY	8	
AND BRADLEY K. GRUSENDORF,	§ -	TIV.
	§	84 TH JUDICIAL DISTRICT
Defendant.	§	
	§	

DEFENDANT ESSEX INSURANCE COMPANY'S ORIGINAL ANSWER

Defendant ESSEX INSURANCE COMPANY (hereinafter "Essex" or "Defendant") files this Original Answer and would respectfully show:

I. GENERAL DENIAL

1. Pursuant to Rule 92 of the Texas Rules of Civil Procedure, Defendant generally denies each and every allegation contained in Plaintiff's Original Petition and demands that Plaintiff prove every fact in support of its claims by a preponderance of the evidence.

II. ACCEPTANCE OF POTENTIAL LIABILITY OF ADJUSTER

2. Pursuant to Texas Insurance Code section 542A.006, Defendant Essex elects to accept whatever liability Defendant insurance adjuster Bradley K. Grusendorf might have to Plaintiff for Grusendorf's acts or omissions related to the claim at issue. This pleading constitutes Defendant Essex's written notice to the claimant under Insurance Code section 542A.006. This election is unconditional and cannot be revoked pursuant to the statute.

III. DENIAL OF CONDITIONS PRECEDENT

3. Defendant specifically denies that Plaintiff has satisfied all conditions precedent to the recovery it seeks in this lawsuit.

Loss During the Policy Period

4. Essex policy number 2AA106454 (the "Policy") applies only to loss that occurs during the policy period. To the extent that any part of the loss of which Plaintiff complains did not occur during this policy period, the policy provides no coverage for the such loss.

Loss Above The Deductible

5. Defendant's obligation to pay under the policy extends, if at all, only to a covered loss that exceeds the policy deductible. If there is an obligation to pay, it applies only to the amount of covered loss that exceeds the deductible.

No Submission of Signed, Sworn Proof of Loss

6. Plaintiff failed to submit a signed and sworn proof of loss in response to Defendant's requests and provision of the form, despite the policy condition requiring the same within 60 days of Defendant's request.

Legal Action Against Us

7. Plaintiff filed suit against Defendant without first complying with all terms of the Commercial Property Coverage Part of the Policy, specifically, the proof of loss condition. This violates the Policy's Legal Action Against Us clause. Accordingly, this lawsuit is premature.

Valuation

8. Plaintiff's loss is not recoverable unless it is determined according to the Policy's Valuation clause, which requires valuation at actual cash value.

IV. <u>AFFIRMATIVE DEFENSES</u>

Ensuing Loss Exclusion

9. Plaintiff's claims are barred, in whole in part, to the extent any loss or damage to the interior of any building or structure was caused by rain or snow, whether wind-driven or not, unless the building or structure first sustains wind or hail damage to its roof or walls through which the rain or snow enters.

Failure to Mitigate

10. Plaintiff's claims are barred, in whole in part, by its own failure to mitigate its damages.

Ordinance or Law Exclusion

11. The Policy bars coverage for loss or damage caused by the enforcement of or compliance with any ordinance or law: (1) regulating the construction, use or repair of any property; or (2) requiring the tearing down of any property including the cost of removing its debris. This exclusion applies regardless of any other cause or event that contributes concurrently or in any sequence to the loss.

Bona Fide Dispute

12. A bona fide dispute exists concerning the extent of Plaintiff's entitlement to benefits under the Policy. Defendant is permitted to value claims and evaluate coverage differently than Plaintiff without incurring liability for bad faith or extra-contractual liability. Defendant would show that a bona fide controversy exists regarding the scope of any alleged covered loss and/or whether and the extent to which any asserted loss was the result of a covered occurrence or occurrences to covered property.

Payment / Credit / Offset

13. To the extent that Plaintiff is entitled to any recovery in this action, Defendant is entitled to a credit or offset in the amount of Plaintiff's deductible plus any previous claim payment made.

Limitation of Punitive/Exemplary Damages

- Pleading alternatively, Defendant pleads that any award to Plaintiff of exemplary, additional, treble or punitive damages or penalties is limited pursuant to Tex. Civ. Prac. & Rem. Code Ann. chapter 41 and Tex. Ins. Code sections 541.152 and 542.060. Under the facts of this case, however, an award of exemplary, additional, treble or punitive damages or penalties consistent with the maximum awards permitted under these statutes would violate Defendant's state and federal constitutional rights. Defendant affirmatively pleads that an award of exemplary, additional, treble or punitive damages or penalties would violate the due process and equal protection clauses of the United States and Texas Constitutions. Defendant affirmatively pleads that an award of exemplary, additional, treble or punitive damages or penalties would be both arbitrary and excessive in that (1) Texas procedure lacks adequate safeguards in violation of the due process clauses of the United States and Texas Constitutions, and (2) Defendant would not be afforded equal protection against extra-contractual damages that would be limited or capped for others.
- 15. As a specific defense, Defendant asserts that Plaintiff's claims for punitive damages, if any, cannot be sustained pursuant to Texas law regarding the standards for determining liability for and the amount of punitive damages. The imposition of punitive damages in this case would be fundamentally unfair and would violate the Constitution of the United States and the Constitution of the State of Texas in one or more of the following respects:
 - a) Due process requires proof of punitive damages by a standard greater than the "preponderance of the evidence" standard. Due process requires proof of such claims by at least clear and convincing evidence standard of proof.

b) The assessment of punitive damages, a remedy that is essentially criminal in nature without safeguards greater than that afforded by Texas Civil Procedure and the civil law, constitutes infliction of a criminal penalty without the safeguards guaranteed by the Fifth, Sixth, and Fourteenth Amendment of the Constitution of the United States, the Eighth Amendment to the Constitution of the United States, and Article I, §§ 13 and 19 of the Constitution of the State of Texas.

Excessive Demand

16. Plaintiff's claim for attorneys' fees is barred, in whole or in part, by the doctrine of excessive demand and/or Insurance Code section 542A.007.

V. PRAYER

Defendant Essex therefore respectfully asks that: (1) Plaintiff take nothing by its claims; (2) Defendant be awarded judgment on Plaintiff's claims in their entirety; (3) Defendant be awarded its costs; and (4) for all other relief, both special and general, at law or in equity, to which it is justly entitled.

Respectfully submitted,

By: /s/ Todd M. Tippett

Todd M. Tippett

Texas Bar No. 24046977

ttippett@zelle.com

Eric K. Bowers

Texas Bar No. 24045538

ebowers@zelle.com

ZELLE LLP

901 Main Street, Suite 4000

Dallas, Texas 75202-3975

Telephone:

(214) 742-3000

Facsimile:

(214) 760-8994

ATTORNEYS FOR DEFENDANT

CERTIFICATE OF SERVICE

A true and correct copy of the forgoing has been served on the following counsel of record in accordance with TEXAS RULES OF CIVIL PROCEDURE on this 10th day of November, 2017:

Jason M. Byrd
State Bar No. 24036303

Jason@txbyrd.com
THE BYRD LAW FIRM, P.C.
448 Orleans Street
Beaumont, Texas 77701
Telephone: (409) 924-0660
Facsimile: (409) 924-0035

Attorney for Plaintiff

/s/ Eric K. Bowers
Eric K. Bowers